

**Prestige® Advisory Services**

Fireman's Fund Insurance Company's national network of pre-qualified service professionals provides dynamic risk management solutions to our policyholders at preferred rates. Our broad network of service providers can help with collections management, disaster preparedness, family safety and property protection.

**How to use this directory:**

You may contact these service providers directly, provide contact information to your Fireman's Fund policyholder or their advisor so they can contact the companies directly or you can ask a Risk Management Advisor to facilitate. Be sure to ask for the designated contact listed in this chart and mention you are calling on behalf of a Fireman's Fund policyholder to get the preferred rate. Fireman's Fund agents and employees are also eligible for discounts, with some exceptions noted below.

Category	Provider	Service Description	Key Selling Points	Discount	Territory	How to Contact	E-mail	Web Site
<b>Collections Management</b>	Asset Archives, Inc.	<ul style="list-style-type: none"> <li>■ Expert, in-home consultation, free estimates</li> <li>■ Counsel on general contents inventory and analysis</li> <li>■ Appraisal and documentation of fine arts and jewelry</li> <li>■ Collector car valuation</li> </ul>	Important service to determine appropriate Coverage C limit.	15% discount for FFIC policyholders.	National	888-784-6630 Contact - Milissa Pianka Ext 204	<a href="mailto:mpianka@assetarchives.com">mpianka@assetarchives.com</a>	<a href="http://www.assetarchives.com">www.assetarchives.com</a>
<b>Collections Management</b>	Fodera Fine Art Conservation, Ltd.	<ul style="list-style-type: none"> <li>■ Expert, in-home consultation</li> <li>■ Counsel on art acquisition, as well as inventory/ cataloging and condition analysis</li> <li>■ Conservation treatments and supporting services including framing and installation</li> </ul>	Important service to determine if artwork is properly stored and displayed in the home. Valuable Collections management advice to limit claims frequency and severity.	10% discount for FFIC policyholders.	National	212-889-1930 Contact - Ken Needleman	<a href="mailto:info@foderafineart.com">info@foderafineart.com</a>	<a href="http://www.foderafineart.com">www.foderafineart.com</a>
<b>Collections Management</b>	Gurr Johns Masterson, Inc.	<ul style="list-style-type: none"> <li>■ Expert, in-home consultation</li> <li>■ Counsel on art acquisition, jewelry and other collectibles, as well as inventory and analysis</li> <li>■ Appraisal and documentation</li> <li>■ Referrals to framers, packers, shippers</li> </ul>	Ensures client has enough insurance to cover a loss if the piece has appreciated more than 150% of the stated value. Valuable collections management advice to limit claims frequency and severity.	30% discount for FFIC policyholders.	National	212-486-7373 Contact - Alison Sweeny	<a href="mailto:asweeny@gurrijohnsus.com">asweeny@gurrijohnsus.com</a>	<a href="http://www.gurrijohns.com">www.gurrijohns.com</a>
<b>Collections Management</b>	Roger Ponn Associated Appraisers, LLC	<ul style="list-style-type: none"> <li>■ Expert, in-home consultation</li> <li>■ Counsel on art acquisition, jewelry and other collectibles, as well as inventory and analysis</li> <li>■ Appraisal and documentation</li> <li>■ Referrals to framers, packers, shippers</li> </ul>	Ensures client has enough insurance to cover a loss if the piece has appreciated more than 150% of the stated value. Valuable collections management advice to limit claims frequency and severity.	30% discount for FFIC policyholders.	National	800-544-7970 Contact - Roger Ponn or Sharon Nealeigh	<a href="mailto:rponnappraisers@comcast.net">rponnappraisers@comcast.net</a>	<a href="http://www.rponnaa.com">www.rponnaa.com</a>

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<b>Collections Management</b>	Ship Art International	<ul style="list-style-type: none"> <li>■ Expert storage of fine art and antiques</li> <li>■ Local, national and international shipping services</li> <li>■ Storage and shipments in climate-controlled, secured and alarmed locations and vehicles</li> <li>■ Ship Art has been providing fine art storage and transportation services to private collectors and museums since 1987</li> </ul>	Ship Art International is an industry leader in the storage, packing and transportation of fine art and antiques. Ship Art operates a 50,000 s/f reinforced concrete warehouse with a central station burglar and fire alarm system. A large portion of the warehouse is specially designed with a temperature and humidity control system.	10% discount for FFIC policyholders.	Storage facilities located in: San Francisco, CA & Denver, CO	Contact - Kelly Ording in San Francisco - 650-952-0100  Contact - Alan Jones in Denver - 303-291-3906	<a href="mailto:kellyo@shipart.com">kellyo@shipart.com</a> <a href="mailto:alan@shiparts.com">alan@shiparts.com</a>	<a href="http://www.shipart.com">www.shipart.com</a>
<b>Collections Management</b>	The Fine Arts Conservancy	<ul style="list-style-type: none"> <li>■ Expert, in-home consultation</li> <li>■ Counsel on art acquisition, as well as inventory/cataloging and condition analysis</li> <li>■ Appraisal and documentation</li> <li>■ Conservation treatments and supporting services including framing and installation</li> </ul>	Important service to determine if artwork is properly stored and displayed in the home. Valuable Collections management advice to limit claims frequency and severity.	Preferred pricing for FFIC policyholders.	National	561-684-6133 Contact - Gordon Lewis	<a href="mailto:gal@art-conservation.com">gal@art-conservation.com</a>	<a href="http://www.art-conservation.org">www.art-conservation.org</a>
<b>Collections Management</b>	Vinfoлио®	<ul style="list-style-type: none"> <li>■ Wine collections management, storage and expert in-home consultation</li> <li>■ Cellar management and valuation</li> <li>■ Personal buying and selling services available</li> </ul>	Valuable service for wine collections management. Risk management advice to limit loss caused by changes in temperature and humidity.	10% discount for FFIC policyholders / Promo code: FF12M.	National	800-969-1961 Contact - Jeanne Lacombe	<a href="mailto:info@vinfoлио.com">info@vinfoлио.com</a>	<a href="http://www.vinfoлио.com">www.vinfoлио.com</a>
<b>Disaster Preparedness</b>	FireProtec	<ul style="list-style-type: none"> <li>■ Expert, in-home consultation, free estimates</li> <li>■ Wildfire preparedness and mitigation plans</li> <li>■ Vegetation cutting crews</li> </ul>	Firefighting professionals will provide expert consultations to policyholders to develop Defensible Space planning for wildfire mitigation. The vegetation cutting crews are manned by off-duty firefighters. Defensible Home Inspections are also available.	Preferred pricing for FFIC policyholders.	CA	800-317-0575 <b>Wildfire Readiness Helpline</b>	<a href="mailto:fred@fireprotec.org">fred@fireprotec.org</a>	<a href="http://www.fireprotec.org">www.fireprotec.org</a> <a href="http://www.firemansfund.com/wildfire">www.firemansfund.com/wildfire</a>

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<b>Disaster Preparedness</b>	Home Safety 1st	<ul style="list-style-type: none"> <li>■ Free estimates via phone</li> <li>■ Installation of Gas Breaker automatic gas shut-off valve, water heater strapping</li> </ul>	The Gas Breaker is installed at the gas meter and under normal conditions adequate backpressure keep the float in the open position. When a line break occurs, backpressure is lost, which causes the valve to automatically shut, stopping the flow of gas to the house. The valve automatically resets after the lines have been repaired.	Preferred pricing for FFIC policyholders. Premium credits in CA	CA, NV	866-723-8178 <b>Gas Safety Helpline</b>	<a href="mailto:larry@homesafety1st.com">larry@homesafety1st.com</a>	<a href="http://www.homesafety1st.com">www.homesafety1st.com</a>
<b>Disaster Preparedness</b>	Emergency Services Consulting Inc.	<ul style="list-style-type: none"> <li>■ Expert, in-home consultation</li> <li>■ Wildfire preparedness and mitigation plans</li> <li>■ Evacuation plans</li> <li>■ PC-9 and PC-10 consultations</li> </ul>	Retired CA State Fire Marshall will provide expert consultations to policyholders to develop wildfire mitigation plans and evacuation plans. Consultations available for homes located in PC-9 and PC-10 areas.	Discounted rates for FFIC policyholders.	CA, OR, WA	916-799-5363 Contact - Ron Coleman	<a href="mailto:info@esci.us">info@esci.us</a>	<a href="http://www.esci.us">www.esci.us</a>
<b>Disaster Preparedness</b>	Power Plus Utility	<ul style="list-style-type: none"> <li>■ Expert, in-home consultation, free estimates</li> <li>■ Installation and maintenance of emergency electric power generators</li> <li>■ COC (course of construction) cameras available in CA and NV</li> </ul>	This vendor will install emergency electric generators. Annual maintenance plans are also available for new and existing generators. This vendor will also provide security cameras for construction sites.	20% parts discount, 10% labor discount for FFIC policyholders.	National	714-863-4973	<a href="mailto:t_lee@powerplusutility.com">t_lee@powerplusutility.com</a>	<a href="http://www.powerplusutility.com">www.powerplusutility.com</a>
<b>Disaster Preparedness &amp; Family Safety</b>	GridPoint, Inc.	<ul style="list-style-type: none"> <li>■ Automatic solar backup power and protection from power blackouts for critical loads such as computers, security systems, heating systems and well pumps.</li> <li>■ Uses clean battery technology - safe to store within the home.</li> <li>■ Monitored by GridPoint's operations center.</li> </ul>	This service helps homeowners automatically protect themselves from power outages, manage their energy online and reduce their carbon emissions.	FFIC policyholders will receive a 20% discount on parts of the Connect™ and Protect™ systems.	National	888-998-4743	<a href="mailto:info@gridpoint.com">info@gridpoint.com</a>	<a href="http://www.gridpoint.com">www.gridpoint.com</a>

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<b>Family Safety &amp; Disaster Preparation</b>	Identity Theft 911™	<ul style="list-style-type: none"> <li>■ Personalized service to handle the paperwork and process necessary to restore your client's identity</li> </ul>	The vendor works with the major credit reporting agencies to restore credit rating and lost funds.	Coverage is provided to customers with Prestige® Home Premier with Added Measure® Endorsement.	National	1-888-FIREHAT	N/A	<a href="http://www.firemansfund-IDtheft.com">www.firemansfund-IDtheft.com</a>
<b>Family Safety</b>	AGOSNET®	<ul style="list-style-type: none"> <li>■ Personal staff management advice</li> <li>■ HR advice, employee handbooks, employee policies</li> <li>■ Employee relations, employment law</li> </ul>	This vendor works with customers who have resident employees, helping with staffing issues. Most homeowners are unprepared to deal with personnel issues.	Coverage is provided to customers with Prestige Excess <sup>SM</sup> with Employment Practices Liability (EPL) endorsement.	National	800-205-5262 Jeff Morrell	<a href="mailto:j.morrell@agos.com">j.morrell@agos.com</a>	<a href="http://www.agosnet.com">www.agosnet.com</a>
<b>Family Safety</b>	Air Quality Consultants Inc.	<ul style="list-style-type: none"> <li>■ Expert, in-home consultation</li> <li>■ Indoor air quality assessments - moisture and mold detection</li> <li>■ Lead paint testing, HVAC inspections, microbial and chemical analysis, Radon inspections</li> </ul>	This service helps to provide a healthy environment within the house. Reports on humidity and CO levels: thermal imaging will be provided. These tests are also available as part of a prepurchase "Home Inspection" to policyholders.	Preferred pricing for FFIC policyholders.	Southeastern US (AL, FL, GA, LA, MS, TX)	407-575-5770 Contact - Heather DeLaporte	<a href="mailto:heather@aqconsultants.com">heather@aqconsultants.com</a>	<a href="http://www.aqconsultants.com">www.aqconsultants.com</a>
<b>Family Safety</b>	Vac-Alert™ Industries, LLC	<ul style="list-style-type: none"> <li>■ Children and people with long hair are at risk for swimming pool entrapment. The suction force will not allow the swimmer or bystanders to release them from the force of the suction.</li> <li>■ Non-Electrical, low maintenance by pool service company</li> <li>■ SVRS will not damage pool pump when activated</li> </ul>	A Safety Vacuum Release System (SVRS) is an automatic suction force release system designed for swimming pools and spas. When a swimming pool drain becomes blocked, the SVRS provides a rapid vacuum release. This action quickly frees anyone whose body, limb or hair is trapped in the drain.	FFIC policyholder will receive a 20% discount on parts and labor. Final installed price of \$639.00.	National	800-451-0775 Contact - Bob Cerri	<a href="mailto:bcerri@vac-alert.com">bcerri@vac-alert.com</a>	<a href="http://www.vac-alert.com">www.vac-alert.com</a>



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Property Protection	Horticultural Asset Management	<ul style="list-style-type: none"> <li>■ Expert, in-home consultation</li> <li>■ Landscape valuation reports</li> <li>■ Wildfire Mitigation Plans, Defensible Space Plans</li> <li>■ Soils Ecology Reports, Revegetation Plans, Pest Management Assessments</li> </ul>	Certified Arborist with more than 20 years experience will establish values for landscaping coverage, develop wildfire mitigation reports. Additional environmental consulting services available.	Preferred pricing for FFIC policyholders.	National	1-866-937-6468 - ext 24	<a href="mailto:ContactHMI@MoneyGrowsOnTrees.com">ContactHMI@MoneyGrowsOn Trees.com</a>	<a href="http://www.moneygrowsontrees.com">www.moneygrowsontrees.com</a>
Water Security	Leak Defense Sentinel Hydrosolutions	Automatic leak detection and water system shut off	Equipment limits the flow of water in the event of a burst pipe or washing machine overflow. Limits the frequency and severity of water damage claims.	Preferred pricing for FFIC policyholders	National	1-866-450-1190	<a href="mailto:sales@senthhydro.com">sales@senthhydro.com</a>	<a href="http://www.sentinelhydrosolutions.com">www.sentinelhydrosolutions.com</a>

## Risk Management Advisory Services

### Prestige Advisory Services

**"Raise your awareness, lower your risk"**

